



## Integrated Deicing Services Signs Multi-Year Contract with Charlotte, North Carolina Airport

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**Manchester, NH, USA** – The City of Charlotte has awarded Integrated Deicing Services (IDS) a multi-year contract to provide deicing services at Charlotte Douglas International Airport (CLT). This award represents a continuation of services as IDS has been the sole deicing service provider at the airportsince 2011.

“IDS and CLT have been working together for many years now and we are very happy to be awarded thisnew contract,” said Patrick (Pat) Brown, VP of Sales, Marketing and Customer Relations. “We are looking forward to continuing to provide a high level of service to the airport community.”

“People think because CLT is a southern city, that aircraft deicing isn’t required but winter does happen and presents some unique challenges,” said Brown. “Unlike more northern locations, we have to be ready without the advantage of the familiarity that comes with regular deicing activity.” Brownmakes the comparison tofire fighting. “Even though fire fighters may not be called out every day, they must be ready to execute this critically-important job when required.” This impacts preparation.

IDS prepares by focusing on constant employee training, using a variety of classroom and hands-on teaching tools.Training specialists ensure all staff is skilled and able to respond. As part of the program delivery, IDS operates 36 deicing trucks at CLT that are equipped with features to reduce chemical consumption.

### About IDS

IDS’ core business is the safe and efficient delivery of deicing and anti-icing services to our carrier clients. This focus allows **IDS** to maintain a high-quality approach driven by using cutting-edge technology to minimize chemical consumption and maximize efficiency.

IDS provides aircraft deicing services at approximately 15 stations across the United States, the United Kingdom, Finland and Switzerland.

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